

## Intelligent Test Case Design

Whether a testing team needs to actually seek out requirements or are handed thorough project documentation, the development of effective and powerful test cases is not a simple task—in agile *or* waterfall methodology. BenchmarkQA’s Intelligent Test Case Design (ITCD) training coaches testing practitioners what to look for, where to find it, how to document it, and what tools to use to ensure test cases lead to a high quality software product.

### Customized Private Training

Our Private ITCD course is a comprehensive package of learning services designed to ensure that the great concepts, methods, and processes we teach turn in to great results for your organization. We start by meeting with you to understand the current processes and standards within your organization, and then determine what customization might be needed (modify training topics, incorporate your terminology, templates, or processes, develop group exercises relevant to your industry, etc.). During on-site delivery, we use a highly-interactive learning method to share the best practices we have learned over more than 24 years in QA consulting. We cover more than concepts – we provide coaching in effectively applying the concepts within the dynamics of your specific environment and industry.

Each participant receives an ITCD manual (not a just a PowerPoint presentation) that serves as a valuable future reference. The Participant Manual includes a glossary of terms, an index and table of contents, as well as a participant workbook with actual hands-on exercises used in class to practice the concepts and techniques covered. We provide access to our time-tested, proprietary templates that will help training participants be more effective. Hands-on, follow up mentoring is included to support your participants in applying the course information to your unique environment.

The Private Delivery of ITCD includes:

- Two days of instruction from a dynamic and proven leader in QA and testing
- Up to 8 hours of course customization
- Electronic copies of and rights to use BQA proprietary and proven templates
- On-site follow-up and mentoring of up to 4 hours

Private courses can be held at the client site or at BenchmarkQA’s facility in Minneapolis, MN. Up to twenty (20) participants can attend the private course – greatly reducing the average cost per attendee.

Once customized, ITCD may be delivered again at a later date within your organization for a reduced rate. Within one year of delivery of the customized training, new employees or those not included in the private delivery can attend a public offering of ITCD at a reduction of 25%. This is a valuable benefit when your team grows or if everyone cannot attend the same private delivery.

## Testimonials from BenchmarkQA Private Training Clients

- *“BenchmarkQA listened to our goals for the training, was more than willing to customize their curriculum to meet our expectations and ultimately demonstrated that they understood our objectives by presenting a course offering that met all of our requirements.”*
- *“The breadth, depth and organization of the material were exactly what we expected. The presentation was handled very well while encouraging and promoting interaction from the audience.”*
- *“We have since organized the ‘parking lot’ items surfaced and collected during our sessions and have established focus groups to explore a few key items. We will work through this list of items in an effort to bring positive change to the organization.”*
- *“Without question the in-house training allowed us to discuss and focus on items that were important for us. It gave our employees an opportunity to share their challenges with others while hearing about similar challenges faced by their peers.”*

## Private Training Clients

Achieve Healthcare	HealthPartners
Bankers Systems	Prudential Financial
Data Card	Techies.com
Digi-Key Corporation	Xata Corporation
Digital River	